

## STATEMENT OF SPEEDconnect TELEPHONE DISCLOSURE

### 1. Fee Structure

The monthly fee is a flat rate of \$29.95 for all calls within the continental United States and Canada (Alaska and Hawaii are excluded). There will be a one-time port forwarding fee of \$25.00 and will be billed upon completion of the porting process. The porting process can take up to 45 days depending on the current phone provider. The type of service installed will determine which equipment will be used. The following charges are for the phone modem:

| <u>Price</u>     | <u>Type of Phone Modem</u> |
|------------------|----------------------------|
| \$89.00 plus tax | Linksys Phone Adapter      |
| \$99.00 plus tax | Arris Telephony Modem      |

The above pricing structure is the individual cost of the modem. If the customer signs up for service at the time of installation the cost of the modem will be waived. SpeedConnect covers warranty with our equipment replacement plans. Warranty plans may vary please contact a SpeedConnect representative for more details.

### 2. Features

- a) SpeedConnect's Telephone doesn't support all telephony features. (The features can be printed off our website at [www.speednetconnect.com](http://www.speednetconnect.com), in the Downloads tab)

The following features are not supported:

- b) Faxing
- c) Satellite Interactive Functions or Updates
- d) Security Alarm Systems
- e) Medical Alert Systems
- f) Remote Voicemail
- g) Caller ID with Name
- h) Area Code Dial Plan (This option varies on the equipment used.)

### 3. Back feeding

You have the option to bypass your current phone provider's D-Mark box. This process depends on how you would like to utilize the phone service within your home. You can wait until the current provider disconnects your service before back feeding the rest of your house. If you sign up for SpeedConnect Telephone upon internet installation a professional will install the service free of charge.

### 4. Agree to the SpeedConnect, a SpeedNet LLC Company Telephone Terms and Conditions.

### 5. Agree to the SpeedConnect, a SpeedNet LLC Company Telephone 911 disclaimer.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_