

SpeedConnect Iowa/Illinois Emergency 911 (E911) Registration Form

The undersigned understands that SpeedConnect, a SpeedConnect LLC Company, can only provide 911 services in certain locations, and that SpeedConnect must suspend all service should the device be physically relocated to an address where SpeedConnect cannot provide 911 services.

The street address listed below is the Registered Location and is the address that will be reported to the 911 system. The VoIP subscriber, and only the subscriber, has the absolute duty and right to notify SpeedConnect of any change in the Registered Location.

The undersigned further understands that the 911 service provided by SpeedConnect is limited by comparison to traditional 911 telephone service. VoIP calls travel over the Internet and can be slowed in cases where there is a broadband connection failure, degradation of bandwidth or the Internet in general, denial of service, attacks, worms, hackers, other cyber attacks, viruses or any other known or unknown conditions that interfere with the speed or capacity of the Internet or the subscriber's ISP service, loss of electrical power at the Registered Location, or delays that may occur in making a Registered Location available in the database.

SpeedConnect VoIP calls may not be routed over a dedicated 911 network. VoIP calls may not be routed to the correct 911 Center and/or may not be answered with the same priority as other 911 calls. Caller information (phone number and address) may not be displayed for the 911 Center for VoIP.

SpeedConnect 911 service will not work if the subscriber's service is suspended for lack of payment or a breach of SpeedConnect's terms and conditions of use, or if the VoIP device is damaged or becomes defective.

Business

Business name: _____

Address: _____

City: _____

State/Zip: _____

County: _____

Township: _____

Residential

Homeowner name: _____

Address: _____

City: _____

State/Zip: _____

County: _____

Township: _____

List telephone number(s) at address: _____

Signature: _____

Printed name: _____

Date: _____